

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

Applicant: Vos, et al. : Attorney. Ref. #: 1160215 - 0531069
Serial No. 10/825,645 : Group Art Unit: 2614
Filed: April 15, 2004 : Examiner: Lisa Hashem
For: METHOD AND APPARATUS FOR MANAGING CUSTOMER DATA

AMENDMENT AND RESPONSE

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Examiner:

In response to the office action dated July 23, 2009 ("Office Action"), the time for response having been extended by one month, please consider the following amendments and remarks.

Amendments to the claims begin on page 2 of this paper.

Remarks begin on page 7 of this paper.